

Job Title: Altitude Gym Host Job Category: Permanent, part time Working Hours: Weekend, evening, day Immediate Supervisor: Operations Manager

## Job Description

Altitude Gym Hosts assist clients of any age as they navigate the gym, providing instructions, help, and encouragement. They work in programs such as birthday parties and group challenges. Floor staff have some knowledge of climbing, are enthusiastic, display good customer service and enjoy working with children. They report to the Operations Manager.

## Benefits

- Free Altitude Gym membership for the duration of employment;
- Staff events;
- Pro deal twice a year;
- 20% off on our retail stock all year long;
- Outdoor equipment rental program Climbing equipment, inflatable paddle board -.

## Main Tasks

- Facilitate orientations for activities in the gym in a mature and professional manner;
- Greet customers with a smile;
- Ensure the client's safety;
- Ensure that gym rules are followed by customers at all times;
- Facilitate birthday parties;
- Actively keep all areas of the gym clean;
- Fulfill any other task related to the position and/or requested by the supervisor.

## **Qualifications and Skills Necessary**

- Uses maturity and professionalism with customer interaction;
- Understanding of the importance of quality customer service;
- Effective verbal communication (French an asset);
- Has a proven sense of responsibility and team spirit;
- Is enthusiastic and energetic;
- Valid first aid certification an asset.

To apply, send your resume and cover letter by email, indicating the job title and desired work location (Kanata or Gatineau) at <u>emploi-job@altitudegym.ca</u>.